



EINE VERLÄSSLICHE VERBINDUNG

Customer Information

Dear Valued Customer,

In light of the current conflict between Russia and Ukraine, we at Eurogate Intermodal are closely monitoring the situation and are constantly considering the best ways to safeguard our operations so your supply chain can continue to flow without interruption.

As a direct consequence of the war and possible import stops from Russia, the price of oil is currently at an all-time high. Subsequently, the cost of diesel fuel has also surged to record levels within a very short time.

This development is resulting in unforeseen additional costs for all market participants. In particular, our trucking partners are feeling the brunt of increased fuel costs. On top of and independent from the basis of the calculation and the current billing method between our diesel floater and your company, there is an urgent need for action due to this situation.

Since the beginning of this week (week 10), our trucking partners have presented us with an enormous number of requests to temporarily grant additional compensation to offset the high price of diesel amidst this exceptional situation. Without support, trucking capacities are in danger of being greatly reduced. To protect your supply chain and ensure we can continue to offer reliable last-mile transport, it is necessary to agree on an emergency measure and offer our trucking partners an allowance to cover rising costs.

We will transfer this ad-hoc compensation onto the market as an added charge per container, in addition to the established diesel surcharge. Each week, we will monitor and evaluate the development of diesel fuel prices.

For all transport orders fulfilled from 14.03.2022 onwards, we ask for your understanding that a surcharge of EUR 25 per container will be applied.

This surcharge will remain in place until further notice and will be adjusted under circumstances of substantial market fluctuation.

Of course, we continue offer the option to exclusively book rail service and independently organise your own trucking service.

We apologise for this inconvenience and ask for your understanding.

Please do not hesitate to contact our team if you have any further questions.

Kind regards,

Your EUROGATE Intermodal Team

Wenn Sie diese E-Mail (an: {EMAIL}) nicht mehr empfangen möchten, können Sie diese [hier](#) kostenlos abbestellen.

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